

50 New Leaf Court  
Kitchener, On N2N 2N2  
(519)555-1111

## Mary Nice

**Objective:** To take my knowledge and experience in sales and customer service to a company that provides a career-building opportunity and to be goal oriented resulting in a driven success of a winning team.

**Experience:** June 06 – Present      Local Communications      Kitchener, ON

**Customer Relations Representative**

- Consistently meeting or exceeding sales targets set by management.
- Talking to customers and cross-selling them into other verticals and up selling them on their current services.
- Resolving customers concerns while maintaining their relationship with Local Communications.

May 04 – June 06      Local Bar      Kitchener, ON

**Waitress/Bartender**

- Handling a section with eight tables that stayed consistently full throughout my shift.
- As a bartender being responsible for serving up to 300 patrons on my own.
- Very fast-paced work environment.

Feb 03 – June 03      Local Department Store      Kitchener, ON

**Visual Presentation and In-Store Marketing**

- Assisted management in the different departments who plan and set up of in-store marketing for seasonal changes and product releases.
- Assembled all in-store displays for different clothing lines.
- Assisted clothing departments with fashion matching for clients.

Jan 00 – July 05      Local Consulting      Kitchener, ON

**Image Consultant/Administrative Assistant**

- Prepared workshops/seminars for 20 plus clients/students.
- During presentations helped to field questions for presenter to keep the seminar running in a timely manner.
- Assisted with coloring and skin types, as well as makeup application.

**Education:** Currently - Conestoga College – Night time studies Human Resources  
2005 - Conestoga College – Business Marketing