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## PROGRAMMER ANALYST / SYSTEMS DESIGNER

—Advancing major business initiatives/goals with leading edge technology

20+ years' experience as Programmer Analyst with major insurance and finance institutions, delivering projects large and small, working with known languages and new, collaborating with local and international teams. Collegial nature and reputation for ability to successfully tackle complex, cutting-edge projects with dependable, on-time milestone delivery.

- › Recipient of (Company Name) Award for successfully integrating ACORD insurance standard requirements in designing electronic data submissions for emerging (country) market.
- › Deliver virtually error-free work when turned over to users—on time, on budget.

### Technical Knowledge includes:

- › SQL  
SQL Server 2005  
SQL Server 2000
- › SQL Server Integration Services (SSIS)
- › Data Transformation Service (DTS)
- › Visual Basic  
ASP.Net  
AJAX
- › IBM DB2
- › DB2 XML Extender
- › HTML
- › XML
- › Java
- › JavaScript
- › Ingenium 6.3
- › COBOL
- › OS/390
- › CICS
- › AIX/UNIX
- › Apache/Tomcat
- › WebSphere

" What I enjoy best is solving complex programming issues and learning new languages. I have never encountered a project that I couldn't handle. I love a good challenge, and always deliver." - Jim

### Skills include:

- › Program design & development
- › Code/unit testing
- › Program implementation
- › Custom programming
- › Program refinements
- › Debugging
- › Business needs consultation
- › New language acquisition
- › Technical troubleshooting

## PROGRAMMING PROJECTS

I.T. Consultant, Toronto ON

1997-2009

**Major Financial**, Systems Designer (contract)

January 2007-April 2009

Reporting to Director of I.T., Distribution Services, working with team of 30, and in partnership with an India-based software developer, extracted and integrated data for Mainframe shutdown.

COBOL II | IDMS | CICS | SQL Server 2000 & 2005 | VSAM | Control-M | Visual Basic | ASP.Net | SSIS

- › Contributed to retiring Agency's legacy mainframe system, migrating historical data to SQL Server 2000 with online viewing by developing an ASP.net project.
- › Collaborated closely with Business Analysts, local and India-based, created user-friendly database by migrating over 3 Million records from FASAT (SQL Server 2005) and other external systems (Excel, Lotus Notes), to be used by new Distributor Relationship Service (DRS) customized software. Met all milestone deadlines; delivered smoothly performing functionality.
- › Assigned a further 3 mini-projects, for example, moving database from mainframe to new MS Sequel Database.

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**Major Financial**, Systems Designer (contract) July 2006-December 2006

Following successful completion of a 3-year project (2000), invited back to modify programs to address subsequent changes in tax laws for efficient Year-End Tax Processing.

CAPSIL on Z/OS Platform | COBOL II | CICS | DB2 | SQL | VSAM

- › Delivered beyond existing project with additional "bug" fixes to existing software.

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**Large Life Insurer**, Programmer Analyst (contract) March 2003-June 2006

Hired directly by Director of I.T., served as most experienced/senior team-member of 25, to provide custom programming to successfully implement Ingenium 6.3 for new business. Project valued at over \$5M.

Ingenium 6.3/Windows 2000 platform | IBM Visual Age COBOL | CICS | DB2 | SQL | JavaScript | HTML

- › Designed and wrote programs such as Agent Policy Inquiry, T3 Segregated Fund Taxation, T4RSP and UL Exempt Testing, and Commission and Actuarial processing.
- › Collaborated with 25 internal and external staff, including programmers, project manager, business analyst and 3<sup>rd</sup> party vendor with scheduled and ad hoc meetings.
- › Challenged with and met tight deadlines, even with additional work of writing code on 6 small projects of up to 4 months' duration each.

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**International Company**, Systems Designer (contract) August 2000-March 2003

Reported to Director of I.T., worked with a team of up to 50 programmers, testers, project manager, to successfully implement Ingenium 6.12J for new business in the international market. Project valued at approximately \$10M. Met all deadlines.

Ingenium 6.1.2J | Windows NT/Unix | Microfocus COBOL II | CICS | DB2 | SQL | XML | DB2 XML Extender | JavaScript | HTML

- › Contributed to major business initiative: Company's inaugural (country) insurance project sold 400,000 policies in first year, and now counts at approximately 2 Million policies.
- › Designed and wrote programs that successfully implemented Family Term Life Insurance system in (country); Developed, tested, and implemented new business application upload.
- › Gained new experiences in a client server environment; picked up Ingenium (received basic training at Solcorp-now EDS) and XML and DB2 XML extender technology.
- › Identified, and communicated to IBM, approximately 20 bugs in DB2 XML Extender that required IBM patches.
- › Participated in conference calls, twice a month, with local and (country)-based business analysts; accommodated and learned from language and cultural barriers.
- › Contributed to twice weekly status meetings with 15 other programmers, led by Project Manager and Director.

Previous employment: Company—Systems Designer 1997-2000 | Company—Team Leader 1995-1997 | Company—Programmer Analyst 1989-1995 | Company—Programmer

**EDUCATION**

- › **Devry Institute of Technology** (1985) Computer Programming & Systems
- › Stay current with reading and online studies CNet.com | MS.com | ASP.net