JEFFREY CLARK • BBA

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TOP PERFORMING SALES PROFESSIONAL Service • Business Development • Leadership

Top performing sales professional with a record of sales leadership using an education-based, soft-sales approach. Team player who coaches and mentors his colleagues to achieve team goals; acts as an ambassador, attracting quality talent to his employer's benefit; and who influences and inspires others with his optimism and vision.

- > Strong presentation and sales skills developed in a 100% commission environment
- > Energetic, driven, and productive Type "A" personality who plans and achieves
- > Business and financial acumen developed through studies and hands-on experience

Generated over \$1M in sales for three consecutive years - 2007-2009 and Awarded **Top Volume Salesperson** for mid-Alberta 2007

Experience, skills, and leadership attributes include:

Retail experience Sales experience Business acumen Financial acumen Management/supervision Proprietary computer system Ordering system Sales presentations Delivering training General ledger/accounting Supportive of team efforts Entrepreneurial Decisive and confident Influential communicator Personable and compelling

PROFESSIONAL EXPERIENCE

entire career has been built on entrepreneurial spirit, exemplified by 100% commission roles

Sales Consultant / Self-employed, Alberta

2008-current

Subcontracting to Westerns Heating and Cooling, recognized for customer service excellence with awards from Lennox, York. Provide HVAC sales to mainly property owners (homeowners and commercial).

Gross sales: 2009: \$1.2M | 2008: \$1.0M

Recruited into position by a former colleague from Assured Building Comfort. Work alongside 5 sales staff; cover mid-Alberta territory.

- Quickly learned a new product line, and, with a subsequent change in product, quickly learned a second product line. Attend regular tech sessions with installers to ensure thorough product knowledge. Created new presentation materials to support my sales strategy.
- Maintain position within top 3 of volume sales, and generate over 20% of sales from referrals and repeat business. Use perceptive problem solving, communication and people skills to facilitate sales.
- Deliver in-home presentations in which I de-mystify technical aspects of equipment with a focus on educating clients. With honesty and integrity help clients to choose our services.
- Exercise a good eye for talent: recruited 3 staff (previous colleagues); one progressed from sales to Sales Manager within 6 months of hire; another is in the running for the next Sales Manager; third is one of the company's top sales consultants.

Sales Consultant • Assured Building Comfort, Town, Alberta

2006-2008

2006

Overcame company's objections when first hired (I became the first hire under 30 years of age. Based on my performance, the company began to hire according to my profile: new graduate, consultative approach).

- Introduced a new sales approach to company's established method. Created a sales presentation that used an educational model, generated unprecedented sales, guickly gained company's confidence.
- Requested, by Sales Manager, to share my sales method within 3 months of hire. Delivered training to 6 sales staff, and eventually to mid-Alberta sales staff at company's regional meetings. Overcame seasoned sales staffs' objections and answered their questions with influence.
- Contributed to a team effort to upgrade the company's call centre scripts that improved the quality of leads; and to the red-design of installation forms that saved time and improved service.
- With sales department developed a new program that increased revenue. Instructed others on how to present the program's benefits. Our office exceeded corporate expectations for the program's success.
- Achieved Top Sales position within 8 months of hire; maintained position 10 out of 12 months, 2008.
- Instrumental in branch's rise to one of the top producers, from its previous position as one of lowest producers in mid-Alberta, even against larger offices' productivity.

Sales Consultant • Auto Dealership, Town, Alberta Attained my Alberta Motor Vehicle Industry Certificate.

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Sales and Area Manager • Spiffy Image Painters, Town, Alberta 2004-2005 Conducted all sales activities; oversaw five crews serving 90% residential, 10% commercial/industrial clients.

- Developed and presented contracts in territory.
- Hired and managed paint staff, as well as scheduled their work assignments.

Office and Operations Manager • Working Student Painting, Town, Alberta 2003-2004 Worked my way through university studies with self employment. Ran the business; conducted prospecting, sales calls, accounts payable, general ledger, and hiring, training and supervising of new hires.

• Supervised six student painters and four sales and marketing staff.

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MAJOR FRANCHISE CONNECTIONS

Worked in my family's five stores in four locations; worked for two dealers while in University. Experienced in all departments, including promotions and cash; filled role of Acting Manager.

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PERSONAL ACHIEVEMENTS

Current National Level (sport category here) | Regional and Provincial Champion 2003 Civic Award Recipient | City of Alberta 2003 "XYZ Award" Recipient | Alberta Olympic Club 2001 Canada Games Gold Medalist 2001 Canadian Jr. Nationals, Bronze Medalist

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EDUCATION

Bachelor of Business Administration • University Name 2004 Concentration in Sales, Marketing, and Economics